

# Northwest Sheet Metal Workers Health & Welfare Trust

Post Office Box 5433, Spokane, WA 99205



January 16, 2017

**SHEET METAL WORKERS #55**  
1718 WEST SYLVESTER STREET  
PASCO, WA 99301

## SUMMARY

- NEW Aetna PPO Network effective February 1, 2017
- NEW Participant ID Cards enclosed for use starting February 1, 2017
- Destroy OLD ID Cards

## RE: NEW BENEFIT IDENTIFICATION CARDS

Enclosed you will find your NEW Northwest Sheet Metal Workers Health & Welfare Trust benefit ID card for the Medical/Dental/Vision/Rx plans with the new AETNA medical PPO network listed, effective February 1, 2017.

Two new identification cards have been provided for you and your family. These new ID cards have your family's unique ID number for those covered under the plan. Please note your identification number has changed from the leading "A" number used by Cigna, to a nine digit number applicable for the new AETNA medical PPO network. Please destroy your old ID cards and place these new cards in your wallet for services on or after February 1<sup>st</sup>, 2017.

As you have previously been notified, the major change to your card is:

### 1) Medical PPO Network

Your Medical Primary Network has changed. Effective February 1, 2017, the Northwest Sheet Metal Workers Healthcare Trust will begin using the Aetna POS II as its preferred provider (PPO) network for medical services nationwide. The Aetna network will replace Cigna and its affiliated networks.

### Is My Doctor in the Aetna POS II PPO Network?

The Aetna provider directory is available online by logging into <http://www.aetna.com/docfind/home.do>. If your health care provider is not currently listed they can contact Aetna directly. As a reminder, non-preferred providers are paid at 60% of the usual, customary and reasonable (UCR) amount.

Remember to use the enclosed identification card for ALL of your doctor visits effective February 1<sup>st</sup>, 2017. Failure to do so may delay payment to your providers. If you have any questions or need to order additional identification cards, please feel free to call the Trust Administrative office at 800.872.8979.

All Claims & Eligibility Questions  
Rehn & Associates - Trust Office  
Phone: (509) 534-0600 / Toll-Free: (800) 872-8979

Send <u>MEDICAL &amp; VISION</u> Claims to: Aetna Life Insurance Company PO Box 981106 El Paso, TX 79998-1106	Send <u>DENTAL</u> Claims to: Delta Dental of Washington PO Box 75983 Seattle, WA 98175-0688
Medical PPO Network: Payor #60054 0153	Delta Dental PPO Network: Group #00305 (800) 554-1907
Pre-Certification / Utilization Review: Aetna (888) 632-3862	Pharmacy Benefit Manager: Envision Rx Options (800) 361-4542 Submit Claims Online to Rx Options
Find and Aetna PPO Provider: <a href="http://www.aetna.com/docfind/home.do">www.aetna.com/docfind/home.do</a>	Participant Website: <a href="http://www.nwsmwbenefits.com">www.nwsmwbenefits.com</a>

Failure to comply with your plan's pre-certification requirements may result in a reduction of benefits.  
In an emergency, call 911 or go to the nearest Emergency Room.